



## **This Code of Conduct is for adults who use the services of I AM Celebrating Autism in Greater Manchester (I AM)**

At I AM we work hard to support adults with autism, and to help them to achieve their goals and aspirations wherever possible.

Sometimes we may not be able to support specific needs, but we will do our best to find other sources of help and support for those who need it.

**The purpose of this code of conduct is to tell you about how we expect our members to behave when using our services.**

### **Behaviour that will not be tolerated:**

- Disruptive behaviour which interferes or threatens to interfere with any of I AM's normal operation.
- Any inappropriate behaviour on I AM's premises.
- Using offensive language
- Threatening in any way, a member of staff, visitor, parent/carer or member of I AM.
- Damaging or destroying I AM property.
- Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the I AM community.
- The use of physical, verbal or written aggression towards another person.
- Smoking, taking illegal drugs or the consumption of alcohol on I AM premises (alcohol may only be consumed by adults during authorised events)

Should **any** of the above occur on I AM premises or in connection with I AM, we may feel it is necessary to take action by contacting the appropriate authorities or consider suspending or banning the member.

Sometimes misunderstandings happen, if you have any concerns or you are not happy about something then please speak to a member of our staff.

At I AM we take safeguarding issues seriously. Where we have concerns about a safeguarding matter we will follow our policy on reporting our concerns.

Thank you for abiding by this code. Together we can create a positive environment not only for I AM members but also all who work and visit I AM.

Helen  
(Helen Boden, CEO)